IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 10/621,930 Confirmation No. 2228

Applicant: Susann M. Keohane

Title: Alerting Electronic Mail Users of Undeliverable Recipients

Filed : July 17, 2003

TC/A.U. : 2452

Examiner : Tauquir Hussian

Docket No. : AUS920030357US1

Customer No.: 48,916

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

<u>AMENDMENT</u>

Dear Sir:

In response to the Office Action dated November 23, 2010 (paper no. 20101115), please amend the above-identified application as follows:

There are no Amendments to the Specification or Drawings requested in this paper.

Amendments to the Title are included below beginning on page 2.

Amendments to the Claims begin on page 3 of this paper.

Remarks/Arguments begin on page 8 of this paper.